

## My Tab 10.1 and My Tab 11.6 Warranty EXCLUSIVE TO VDA CUSTOMERS ONLY

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**Products:** my tab 10.1 and my tab 11.6

VDA or its Authorized Service Centers will repair or replace at VDA's sole discretion free of charge if defective in material or workmanship as pertains to the warranty outlined below.

This warranty applies only to the original purchaser, to products purchased from VDA or Authorized Dealers and used in the country of purchase.

Any other service or parts is at the customer's expense.

A copy of a valid dated bill or sales receipt with the purchase date, location, and retailer is required for any type of warranty service and will need to be provided to VDA before any warranty service begins.

**Warranty Term:** VDA warrants this unit against defects in material and workmanship for a period of one (1) year from the original date of purchase for personal use and for a period of ninety (90) days from original date of purchase for commercial use. Purchases made other than by an individual will be deemed commercial use purchases.

**Parts and Labor:** If the unit is found to be defective during this warranty period, VDA will repair the unit using new or "refurbished" parts, or replace it with a new or "refurbished" product. "Refurbished" part or "refurbished" product means a part or product that has been restored to its original specification. Repair of the unit or replacement of the unit is at the sole discretion of VDA. Labor charges will be covered by VDA within the warranty period. Repaired or replaced parts or products will be warranted for the remainder of the original warranty period, or ninety (90) days, whichever is longer.

**Limitations:** This Limited Warranty covers defects in material and workmanship which occur during normal use. It does not cover issues caused by acts of God or occurrences of nature, misuse, abuse, accidental damage, damage in transit, cosmetic defects, contact with foreign substances causing damage, or damage caused by extreme temperature. This limited warranty also does not cover defects caused by unauthorized modifications or calibrations, reception issues, the intrusion of foreign elements such as computer or internet viruses, damage caused by installation, or the use of parts, accessories or interfacing software not approved for use on Mobile Devices using Windows 8.1™ or more recent Windows™ Operating Systems. A receipt showing date of original purchase must be presented for this warranty to be honored.



THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED IN THIS DOCUMENT. ANY IMPLIED WARRANTIES SHALL BE LIMITED IN DURATION AS OUTLINED ABOVE, INCLUDING IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALL IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE FOR COMMERCIAL PURCHASERS ARE EXCLUDED. VDA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THE TOTAL LIABILITY TO VDA FOR ANY AND ALL LOSSES AND DAMAGES DUE TO ANY CAUSE WHAT SO EVER, SHALL NOT EXCEED THE PURCHASE PRICE OF THIS PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State. Please consult applicable state laws for a determination of your rights. There shall be no extensions, modifications or additions to this warranty authorized by any agent or employee of VDA or by any of its distributors or resellers.

Obtaining Warranty Service: Please contact VDA Customer Service, as outlined in my tab information on the other side of this document, for detailed instructions to obtain warranty service.

Warranty service is only available from an Authorized VDA Warranty Service Center. The nearest Authorized Warranty Service Center can be determined by contacting VDA Customer Service. Products requiring warranty service must be shipped to the VDA Authorized Warranty Service Center freight prepaid, in original packaging or packaging with the same degree of protection as original packaging. VDA, or an Authorized VDA Warranty Service Center will ship your product back to you freight prepaid upon completion of warranty service. All products submitted for warranty service must contain a copy of the original dated receipt and must have the factory applied serial number affixed to the product. VDA is not responsible for damage incurred by freight.

Prior to delivering or shipping any products for warranty service you must obtain a Warranty Service Authorization from VDA Customer Service.

This warranty is valid for covered product sales in the United States and Puerto Rico only, and covers units which are used only in the United States and Puerto Rico. This product is not waterproof. Exposure to water or liquids voids this warranty, as does misuse or abuse of any kind.



## My Tab Information

**Support:** Email support – CustomerService@vdadisplay.com

Phone support – 1(866)528-1109  
M-F 10AM – 7PM EST  
Sat 10AM – 4PM EST

**Safety and Handling:** Refer to Safety Precautions in the Operating Instructions found on this product.

**To Avoid Hearing Damage:** Always insure the volume is not in full position when putting on headphones. Avoid prolonged listening on high volumes when using headphones.

**Battery:** The Lithium-Ion Polymer battery should only be replaced by qualified personnel. This battery must be disposed of properly when changed.

**Screen:** To clean screen, only use a only a neutral cleaning fluid or isopropyl alcohol on a clean non-abrasive soft cloth. Do NOT use any kind of chemical solvent, acidic or alkaline solution. Never spray the liquid directly on the device. Always insure the device is un-plugged while cleaning, and is turned off.

**FCC Compliance Statement:** This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

